Clarifications on the RFP for Selection of the Agency for Development of Software Application for Complete Automation of Sample Registration System No. 21/6/2012-VS-SRS Dated 12-08-2013		
	Query	**Clarification**
1	The Bidder should be making profits in each of the financial year 2011-2012, 2010-2011 & 2009-2010. Balance sheet of these years to be attached. Please Conform.	Yes,
2	The Bidder should have developed and maintained a system in which data collected from the field in entered into the system and necessary MIS are generated. The value of such order should be at least INR 50 lakhs. . Please Conform.	Yes,
3	Page 11- Eligibility Criteria: The Bidder should have developed and maintained a system in which data collected from the field in entered into the system and necessary MIS are generated. The value of such order should be at least INR 50 lakhs. (i) Pl. elaborate exact requirement? (ii) Can we show outsource projects (Means back to back Government projects in exp.) related to MIS?	The requirement is exact as indicated in the RFP. No.
4	The Bidder shall have successfully completed at least three assignments if (design & development) similar nature as listed in the scope of services (section) of professional fee of at least INR 15Lkahs. Evidences in this regard, like completion certificates issued by the client along with the purchase order, are required to be submitted. The Assignments shall be supported by respective work orders and client completion certificates for each of the assignments which shall be provided in TECH-2. The orders should be separate from the order mentioned in point above. . Please Conform.	Out of 3 projects one should be the value of 50 lakhs and related to MIS generation after data collected from the field is entered into the system The other two projects should be of the value of minimum 15 lakh each of (design and development) as per the scope.
5	The Bidder shall have successfully completed at least three assignments if (design & development) similar nature as listed in the scope of services (section) of professional fee of at least INR 15Lkahs. Evidences in this regard, like completion certificates issued by the client along with the purchase order, are required to be submitted. The Assignments shall be supported by respective work orders and client completion certificates for each of the assignments which shall be provided in TECH-2. The orders should be separate from the order mentioned in point above. (i) Can we show this evidence in our S/w exp.? (ii) We have few projects which are running more than two years. In this projects, development work is going on (we can said new enhancement work or new development) work. But we are getting our payments on milestone basis. (iii) Can we have outsourced projects related to MIS. Where we are	It is clearly mentioned in in Eligibility criteria (section 2.16) point no.6: The bidder should have successfully delivered IT projects related to development or management or maintenance for at least 5 ministries /Govt. Organizations /PSUs in the past 5 years. **It means ministries /Govt. Organizations /PSUs of State Government or Government of India.** No.

	working on Government project for WIPRO? (iv) Can we show overseas Government projects also in exp.?	No. No.
6	The bidder should have successfully delivered IT projects related to development or management or maintenance for at least 5 ministries /Govt. Organizations /PSUs in the past 5 years. Evidences in this regard, like completion certificates issued by the client along with the purchase order, are required to be submitted in TECH-2. . Please Conform.	Yes
7	The bidder should have successfully delivered IT projects related to development or management or maintenance for at least 5 ministries /Govt. Organizations /PSUs in the past 5 years. Evidences in this regard, like completion certificates issued by the client along with the purchase order, are required to be submitted in TECH-2. [Can we show overseas Government project in Exp.]	No.
8	Apart from all this is the JVM allowed for the above tender. Please Conform.	No, Pl. refer Section 2.3.2 of RFP (page 6)
9	EMD - Can the same be submitted via a PBG?	EMD as DD is accepted. EMD can also be submitted in the form of Bank Guarantee from any scheduled bank in favour of PAO(Census) valid for a period of three months.
10	On Eligibility Criteria, we need clarity on "The Bidder shall have successfully completed at least three (3) assignments of (design & development) similar nature as listed in the scope of services (Section 5) of professional fee of at least INR 15 Lakh. Evidences in this regard, like completion certificates issued by the client along with the purchase order, are required to be submitted. The assignments shall be supported by respective work orders and client completion certificates for each of the assignments which shall be provided in TECH-2. The orders should be separate from the Order mentioned in Point above."	Yes, Out of 3 projects one should be the value of 50 lakhs and related to MIS generation after data collected from the field is entered into the system The other two projects should be of the value of minimum 15 lakh each of (design and development) as per the scope.
11	As per page no **29 & 30,** sample copies would be required for: Form 1 - House List Form 2 - Household Schedule Form 3 - Pregnancy status of women Form 4 - outcome report half yearly PREGNANCY Form 5 - outcome report half yearly DEATH Form 6 - Monthly report of Outcome of pregnancy Form 7 - Monthly report of Outcome of Deaths Form 8 - Unit wise consolidated Monthly report	Copies of these forms will not be provided as they are meant for official use only. However if any intending bidder requires any of these forms may be shown to the bidder. (Theses point is not so relevant to the RFP).

	Form 9 - Outcome of pregnancy recorded by Supervisor Form 10 - Deaths recorded by Supervisor Form 11 - Finalized list of Outcome of Pregnancy Form 12 - Finalized list of Outcome of Deaths Form 13 - Results of the half yearly Survey for Outcome of pregnancy Form 14 - Results of the half yearly Survey for Deaths Form 15- Distribution of Usual resident population of the sample unit by age, sex and marital status Form 16 - Distribution of total female population by broad age group, sex and level of education Form 17 - Number of females who got married by age at effective marriage	
12	In terms of forms, what would be the volume of data per year/ month/ day?	Data records = (1800-2000 population per SRS unit. Almost 10,000 units all over India). This is indicative in nature & may vary.
13	What will be the no. of concurrent users at each level required?	Almost 1000 supervisors will collect the data offline in mini notebook and push the data to central server on monthly or bi-monthly basis. There will be admin type login around 70 to work on data/reports etc.
14	In terms of server, associate software, hardware, mini notebook would be provided by vendor or client? Whether the specifications of the same have been decided? If yes; then the specifications be shared to vendor and if No; then the budget should be known	Yes, server, associate software hardware, mini notebook would be provided by client.
15	For central server and desktop specifications; will this be provided by the vendor?	Specification would be finalized in consultation with approved vendor.
16	On page 33, under the heading Phase-1; what is meant by “sales and inventory”? (sales of what? and inventory of which items?)	**FOR:** Supply of customized software for sales and inventory as per technical requirements of SRS. **READ:**Supply of customized software as per technical requirements of SRS.
17	On page 32, under the security audit heading; what would be the scope of audit?	The scope of security audit (CERT norms) is entire application as this application may be uploaded at NIC server.
18	On page 25, under the scope of services (section-5.2); what would be the no of DCO (point c)? and as per point e, will the installation & commissioning would be carried by vendor?	All 33 DCO’s i.e. all state capitals. Yes, the installation & commissioning would be carried by vendor. (DCO’s = 33 + HQ)
19	What would be the sources of data collection i.e. location/ place of data?	Almost 1000 supervisors will collect the data offline in mini notebook and push the data to central server on monthly or bi-monthly basis from 10,000 SRS units spread all over India.
20	On page 29, more details of the account of PTEs?	PTE Details of his like name, date of birth, address, mobile no etc. all

		details are given in RFP.
21	We would like to have a look at the existing SRS system before bidding.	Brief introduction is available at section 5 page 28-31 of RFP.
22	Page 11- Eligibility Criteria: - The bidder should have successfully delivered IT Projects related to development or management or maintenance for at least 5 Ministries / Govt. Organizations / PSUs in the past 5 Years. Please clarify if you want these 5 experiences in any number of years over years; OR you need some order/s dating back to 5 years.	The bidder should have successfully delivered IT projects related to development or management or maintenance for at least 5 ministries /Govt. Organizations /PSUs **in the last5 years**. i.e. during 2008-2012 all calendar years)
23	Page 11- Eligibility Criteria: - Project Experiences: For project experiences showcased, completion certificates have been asked for along with Work Orders. Please note that many times it becomes difficult to get completion certificates from Govt. departments. We, therefore request you to kindly consider payment details (client cheque, TDS Certificates, etc.) as proof of execution along with Completion Certificates wherever possible.	Completion certificate to be submitted.
24	Page 12- Team Members: - The support staff to be proposed should have appropriate experience in formulating and writing quality documents/reports and analysis. Do we need to provide any details for the support staff apart from the 5 CVs that we are submitting?	Only the 5 CVs are required to be submitted as per format given at present.
25	Page 25- Point5.2e, Scope of Services: - Installation & Commissioning of Hardware & Software required at NIC/ORGI premises for solution. Please explain this point further. Also please confirm that supply of COTS Hardware and Software is not within scope of this project.	Installation & Commissioning of Application is within scope of this project. Supply of hardware is not within scope of this project.
26	About Turnover – our turnover was in 2009-10 3 Cr. (approx.) 2010-2011 – 6 Cr.(approx.) 2011-2012 – 7 Cr.(approx.) , Can we eligible for this tender?	The Bidder Annual Turnover should be minimum 5crore for each of the financial year 2011-2012, 2010-2011 & 2009-2010.
27	Order Value – We have breaking work order in same project with more than 50 Lakh order value. Can we eligible for this tender?	This is answered in points 3,4, and 5 above.
28	Request for extension of submission date.	No, submission date will not be extended.
29	Please explain where you will host the application and preferred technology.	The application may be hosted on NIC server and preferred technology will be decided in consultation with approved vender.