Document Reference	Page No.	Clause No.	Description in RFP	Clarification Sought	Reply BY ORGI
ORGI Website	28	2.1.4 - 6	1. Getting Site Audited by concern authority 2. Cyber Security Audit & Compliance	1. Who will bear the 3rd party audit charges? 2. Cyber Security auditing and compliance of the newly developed website will be borne by the vendor?	borne by ORGI , The Vender have to support auditing as well as change in the Application as per the requirement cahnges suggested by the audit agency/Department.
B. Scope of Work	5	(overview)	The Agency will be required to provide a pool of IT Manpower/ resources	Please specify the number of resources required from each category or one resource from each category?	ORGI Can depute the Selective/all manpower as per approved rates respectively. The ORGI may it sole discretion to increase or decrease the number of required resources at any point of Time. Since we are asking rates for different types of resources can be decrease and as per requirement.
Pre-Qualificati on Criteria.	14	12. QUALIFICATI ON CRITERIA OF THE BIDDER	Tender Document Fee Rs. 1000/- EMD of Rs. 1, 00,000/- (Rs. One Lakh)	We are registered under The National Small Industries Corporation Limited (NSIC). According to the clause No. 2 of the NSIC certificate any firm registered with NSIC will be entitled to the following: i. Supply of tender free of cost ii. Exemption from payment of earnest money/security deposit Kindly clarify whether there is any exemption of EMD and Tender Fee for this tender.	Tender Document Fee/ EMD can be exempted , if same clause mentioned in the NSIC Certificate and for Particular Services / Type of Work. In addition of that the NSIC certificate is in order and valid in all respect. The same in original must be shown to Purchase Committee at the time of opening the Tender/Bids.
ORGI Website	23	2.1.2 – i	New Content Creation / Updation as and when it is released.	1. Are we expected the Create Content also? If Yes, we will need Content Writer(s) as part of the team. The Content person is not mentioned in the 9 people Team. 2. In team composition and commercial bid there is no mention of Content Writers employees. How do we include the cost of Content Writer staffs?	Either existing resouces can be used or ORGI Staff can be associated for this.
ORGI Website	23	2.1.2 – iii	Regular Search Engine Optimization for Promotion of Portal	1. Search Engine Optimization is a specialized task and need specialized people for the same. The Search Engine person is not mentioned in the 9 people team. 2. In team composition and commercial bid there is no mention of SEO employees employees. How do we include the cost of SEO and Digital Marketing staffs? 3. Approximate no. of keywords required for SEO?	same resource (Sr. Developer Level) can be used and it will be decide by the ORGI time to time
Operations & Maintenance Support (O&M Support)	23	2.1.2 v	Operating a Helpdesk support to Visitors & ORGI Officers / Staff to Portal	1. In team composition and commercial bid there is no mention of Help Desk employees. How do we include the cost of help desk staffs? 2. Does it include engagement of a dedicated resource for 3 years for providing both telephonic and e-mail support?	same resource at the level of QA/QC/Test Engg. be used as well as ORGI Staff/Official will be associated for this.associated for this.
Operations & Maintenance Support (O&M Support)	23	2.1.2 xii	Daily/Weekly/fortnightly/monthly Performance Monitoring Reports for the FICS Application	1.What is **FICS** application? Doest it exist or do we need to develop? A little brief on the subject would really help. 2. Please specify the full form of FICS? Is it a web based software?	This clause may be treated as deleted.
ORGI Website	23	3rd Line	ORGI shall pay no additional charges for this support.	There are times when the existing team is occupied with some other work and some other important work comes for which additional resources are to be deployed apart form the team of 9 people. The vendor should be paid for the same.	In case additional/ New assignment will be given additional manpower will be required on payment basis. In case for any Technical support to existing manpower given by the bidder, no additional charge will be paid by the ORGI.

Document Reference	Page No.	Clause No.	Description in RFP	Clarification Sought	Reply BY ORGI
Enhancements under Consideration that may be proposed by ORGI, from time to time	24	2.1.3 (d)	The portal shall be equipped with Data Retrieval/Comparison Software Tools, across years	Please explain what does comparison tools mean? What needs to be compared?	Dynamic MIS Reports (regarding various data sets retrieved /queried periodically from our website) to be developed
Enhancements under Consideration that may be proposed by ORGI, from time to time	24	2.1.3 (e)	The portal shall also be equipped with new features in a number of areas like tenders, maps, linguistic data, grievances, etc	Please explain what kind of maps does Census Commissioner expect? Is it web GIS or GIS? What purpose does the Census Commissioner want to achieve?	ORGI will provide the maps on geographical Basis(Eb/Sub Distt / Distt /India etc.)
ORGI Website	24	f-ii	Delivery of data across platform – SMS	What is the expectation here? and who will bear the cost of SMS Gateway and SMS charges?	Software Devlopment for SMS.based application. ORGI will bear the cost of SMS Gateway /SMS Charges.
ORGI Website	24	f-iii	Delivery of data across platform – Mobile	What is the expectation here?	Mobile Applications – Android / iOS
Enhancements under Consideration that may be proposed by ORGI, from time to time	25	2.1.3 (g)	The existing Software for the Online Shopping Cart & Delivery of Data online shall be redeveloped with a focus on ease of purchase & online delivery of data	1. Will the shopping cart have multiple inventories of item or just single inventory? 2. What are the items to be sold online i.e the need for the development of Online Shopping Cart? 3. Whether ORGI will provide the payment gateway, SMS gateway needed for this purpose?	Multiple inventory.Items can be increased or decreased (Items like Books,CDs,Dvds and Maps etc.) Payment gateway and SMs gateWay will be provided by ORGI
ORGI Website	25	f	1. Bilingual – Develop website in English and Hindi 2. Languages of the Site / Content	1.Who will provide the Hindi Content? If you expect us to translate the same in Hindi then the financial bid does not contain any line item for translation charges? 2. Who will provide the Hindi, Marathi and Kannada Content? If you expect us to translate the same, then the financial bid does not contain any line item for translation charges?	Content will be provided by ORGI.
ORGI Website	26	l	Mobile Technology – Development of Mobile Apps to manage downloads	Please clarify what kind of downloads are expected here?	Mobile application to be developed for viewing/downloading the selective application/Content of the ORGI Website.
ORGI Website	26	m - b	SMS Dissemination – Introducing 2 way SMS facility for retrieving census data on variety of parameters.	Please clarify the expectations here? Are we saying that they will send a code to a predefined number to get the data?	Yes, User will send a code to a predefined number to get /send the data
Enhancements under Consideration that may be proposed by ORGI, from time to time	27	2.1.3 (r)	Extranet Section for other Government Organization. b. EB level Maps updation i. Provision to host and maintain EB level maps in the Extranet ii. Online form for registered users of extranet to suggest changes in EB level map data and location of amenities or boundaries	1. What are EB Level Maps? Will it be provided to us or are we goin to develop it? 2. Who will provide the maps? ORGI or the vendor	Enumeration Block wise map, and same will be provided by ORGI.

Document Reference	Page No.	Clause No.	Description in RFP	Clarification Sought	Reply BY ORGI
Services to be provided by the Bidder	28	2.1.4 – 8	Develop a Payment Gatway.	1.Do we need to develop an entire payment gateway application or can we just integrate a payment gateway like CCAvenue or ZakPay or which ever the Commissioner feels suitable? 2. We understand that this is Deploy and not Develop a Payment Gateway. 3. Do we need to develop a payment gateway or it can be purchased from the outside service providers?	Existing payment gateway will be used for this. For that Application will be dveloped by the Vendor (Payment gateway is already developed necessary modification will be required time to time.)
Technology Platform / Development Environment	28	2.1.5	Technology .Net Framework 3.5/4.0 or higher	May we suggest to use Cake PHP with MVC Architecture and SQL Server 2008 or Higher?	Presently we are using both (php and .net) type of technology for various application. However ORGI may review in future.
ORGI Website	29		Mobile Applications – Android / iOS	1. Are you looking at the entire website to be available as an Mobile Application or only a part of the Website, if Part of the Website, then please elaborate that which all parts?	Mobile app need to be developed for users to retrieve Census Data and other informations as will be decided by ORGI time to time.
	29		Mobile Applications – Android / iOS	2. Mobile Apps resources are expensive and the cost of the same is not asked for in the Commercial proposal, kindly let us know that they will come under which category of resources, according to us, they should come under System Analyst category.	For mobile application the existing resouces can be used and that should come under Sr. Devloper Category.